

I can't login to cPanel or Webmail!

Written by

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If you can't login and don't even get the username/password dialog-box, then most likely your current network blocks ports 2082 and 2095, which are used to access cPanel and Webmail. Most office networks and hotels have a firewall setup to block access to the ports required to access cPanel and Webmail. In that case, try using a so-called proxy-subdomain to access cPanel and Webmail via the regular port 80:

- For cPanel, please use <http://yourdomain.com/cpanel>
- For Webmail, please use <http://yourdomain.com/webmail>

If you get the username/password dialog box, but your login attempts are not accepted, then be sure that your hosting account is active (not suspended). If your hosting account is active, then try to [send a ticket to support team](#) to reset the password for you.